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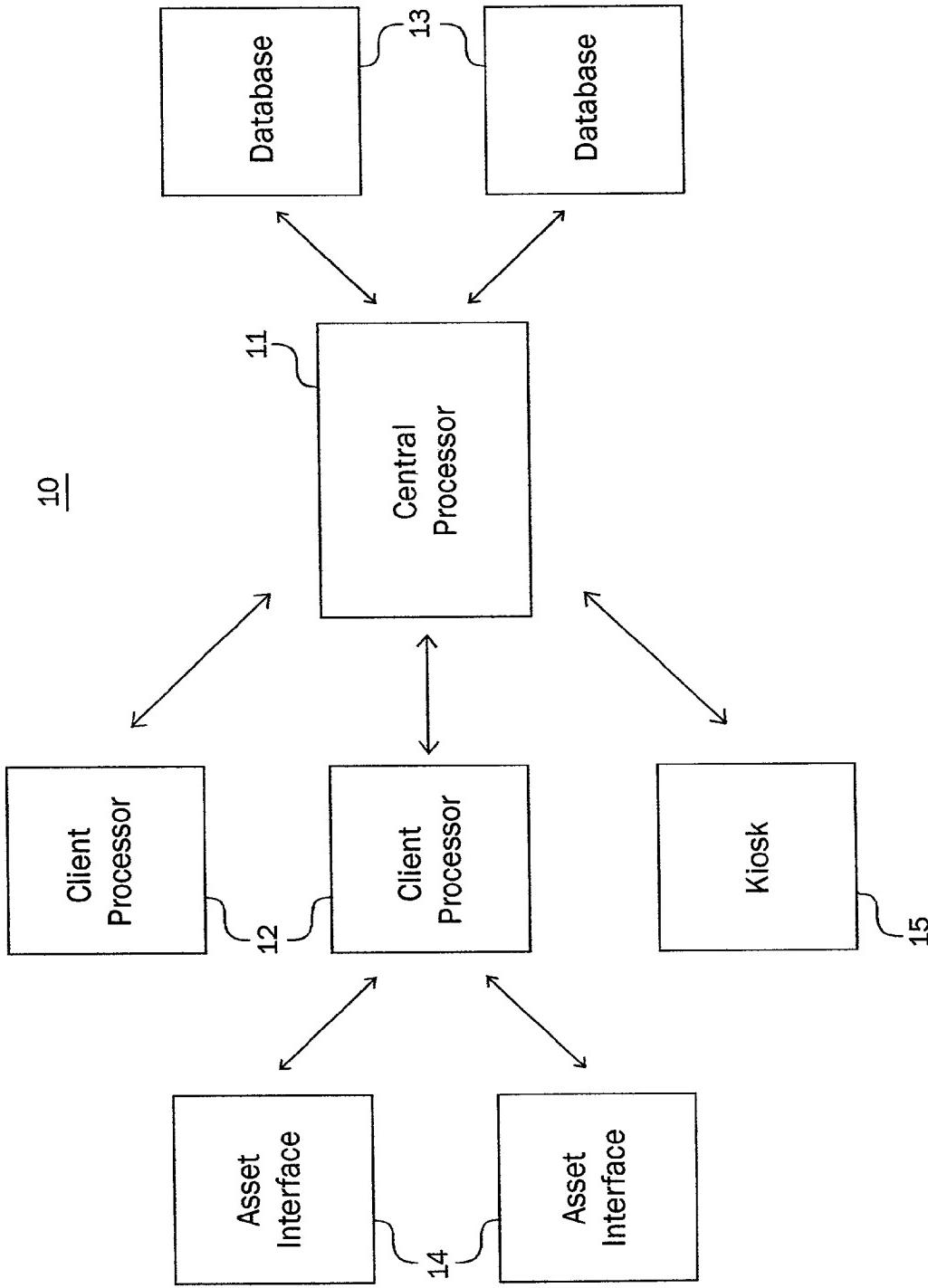
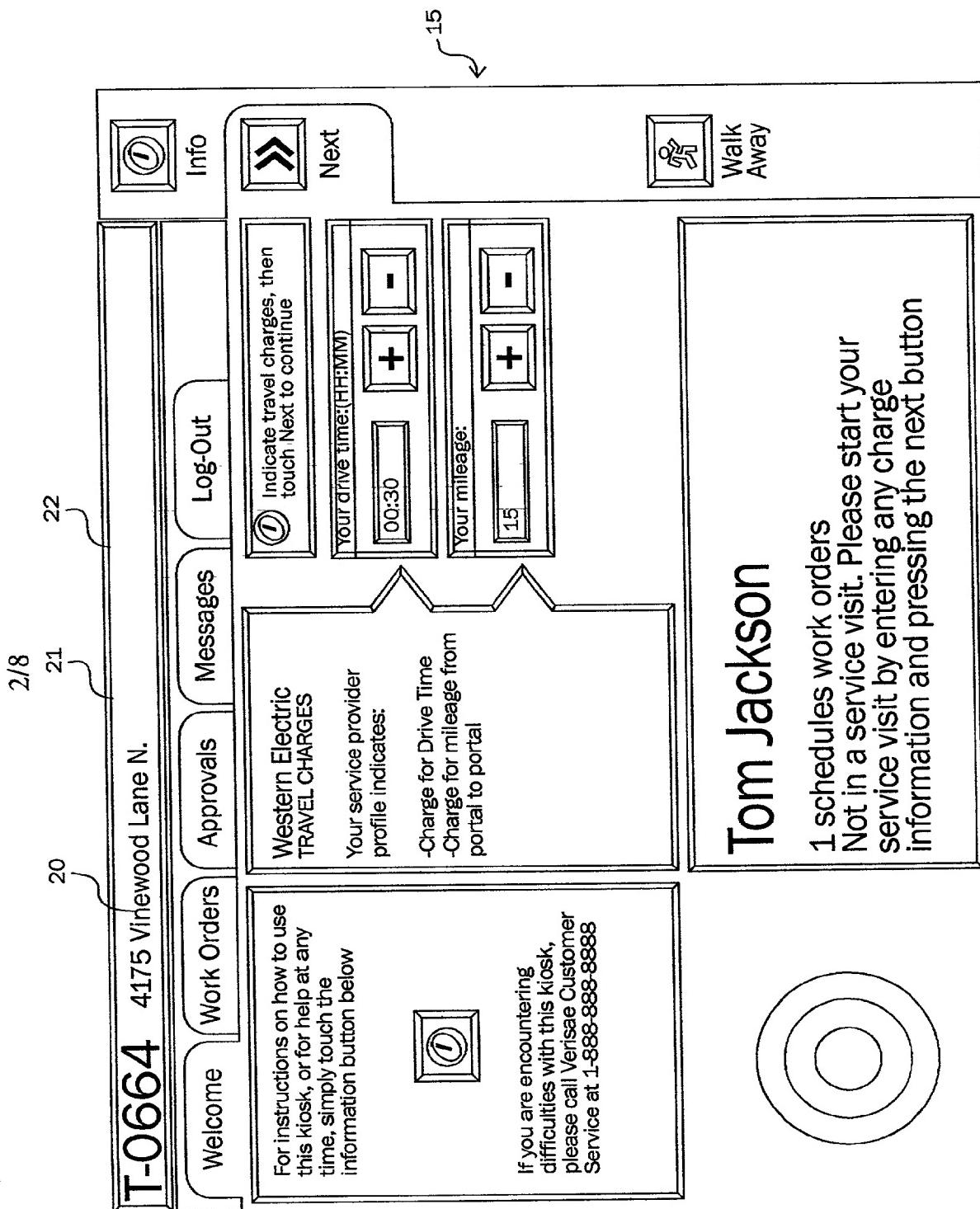


Fig. 1



# Tom Jackson

- 1 schedules work orders
- Not in a service visit. Please start your service visit by entering any charge information and pressing the next button

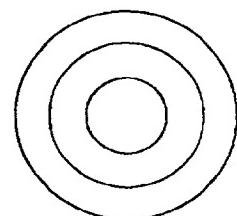


Fig. 2

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## Verisae Roles - Master Filter Factor Groups, Factors, Values &amp; Defaults

Factor Group = A grouping of fields that are related in concept and can have one or more Factors.

Factor = A Field that we allow the user to assign a value to that will be used in filtering the information displayed in the Work Space.

Value = One of the acceptable values for any given field. Used as the value in query for the Master Filter.

Factor Groups & Factors	Value Type	Default Possible	Edit Yes / No / Down
<b>+Geography</b>			
Country	Possible Values	Blank / Show All	Yes
State/Province	Possible Values	Blank / Show All	Yes
City	Possible Values	Blank / Show All	Yes
Postal Code	Possible Values	Blank / Show All	Yes
<b>+Organizational</b>			
Client	Possible Values	Blank / Show All	Yes
Organization	Possible Values	Blank / Show All	Yes
Affiliate	Possible Values	Blank / Show All	Yes
Fact Type	Possible Values	Blank / Show All	Yes
Site	Possible Values	Blank / Show All	Yes
<b>+Service Provider</b>			
SP Organization	Possible Values	Blank / Show All	Yes
SP Site	Possible Values	Blank / Show All	Yes
Preferred (Y/N)	Possible Values	Blank / Show All	Yes
<b>+Work Order</b>			
Number	Possible Values	Blank / Show All	Yes
Status	Possible Values	Blank / Show All	Yes
Type	Possible Values	Blank / Show All	Yes
Date Created Range	Start Date, End Date	Blank / Show All	Yes
Date Completed Range	Start Date, End Date	Blank / Show All	Yes
Technician	Possible Values	Blank / Show All	Yes
Part Number	Possible Values	Blank / Show All	Yes
Service Action	Possible Values	Blank / Show All	Yes
Billable Labor Range	Low Value, High Value	Blank / Show All	Yes
Work Order Cost Range	Low Value, High Value	Blank / Show All	Yes
<b>+Service Visit</b>			
Number	Possible Values	Blank / Show All	Yes
Number of Trips	Possible Values	Blank / Show All	Yes
Service Visit Cost Range	Low Value, High Value	Blank / Show All	Yes
<b>+Invoice</b>			
Number	Possible Values	Blank / Show All	Yes
Status	Possible Values	Blank / Show All	Yes
Date Created Range	Start Date, End Date	Blank / Show All	Yes
Invoice Cost Range	Low Value, High Value	Blank / Show All	Yes
<b>+Assets</b>			
Asset Type	Possible Values	Blank / Show All	Yes
Work Center	Possible Values	Blank / Show All	Yes
In Service Date Range	Start Date, End Date	Blank / Show All	Yes
Warranty Expiration Date Range	Start Date, End Date	Blank / Show All	Yes
Preventative Maintenance (Y/N)	Possible Values	Blank / Show All	Yes
<b>+Manufacturer</b>			
Manufacturers Site	Possible Values	Blank / Show All	Yes
<b>+Calls</b>			
Call Status	Possible Values	Blank / Show All	Yes
Action Type	Possible Values	Blank / Show All	Yes
Reason Type	Possible Values	Blank / Show All	Yes
Call Date Range	Start Date, End Date	Blank / Show All	Yes

Fig. 3

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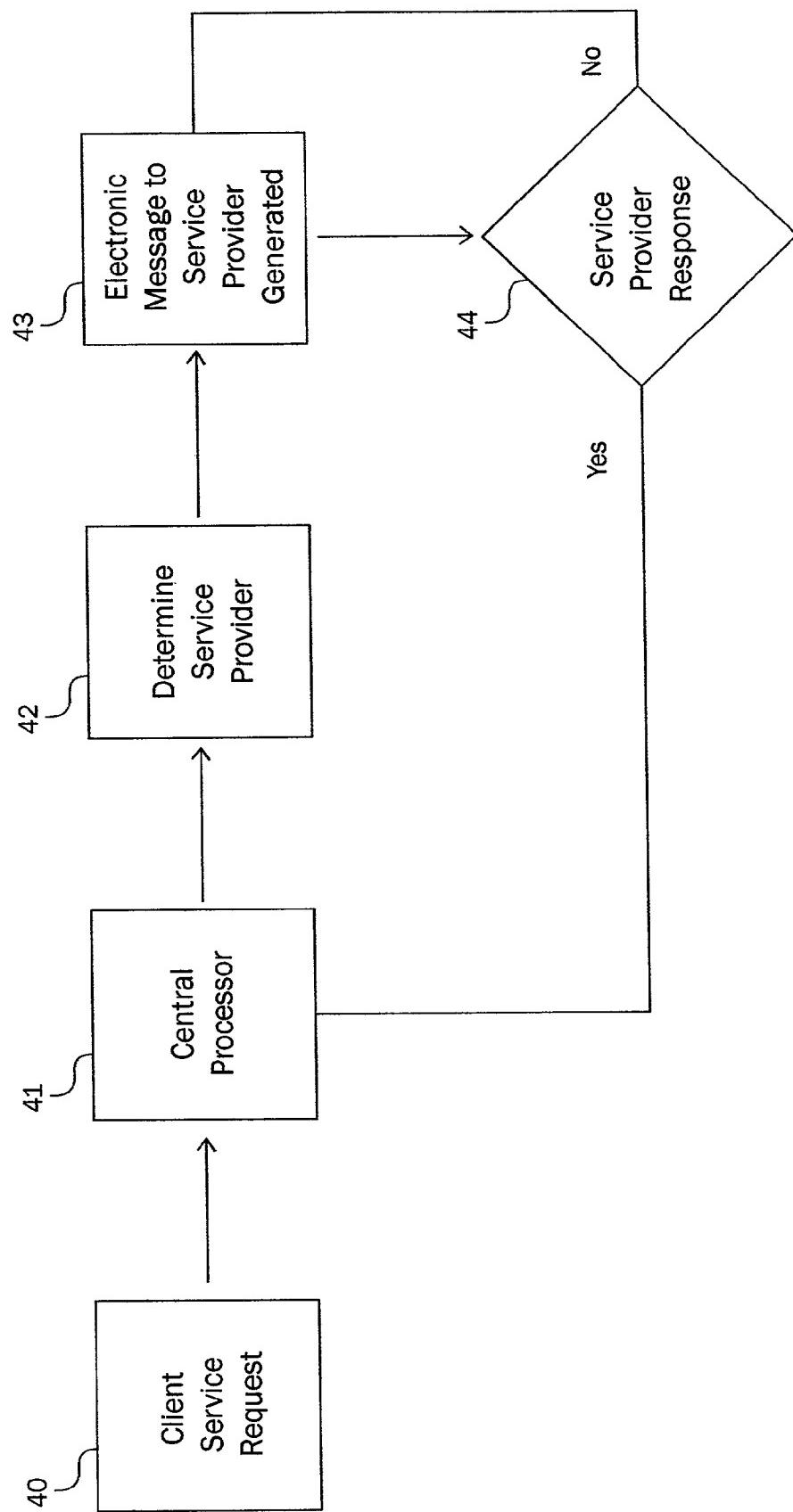


Fig 4A

**WorkSpace Filter Definition**

Site > All Work Orders > Summary > New Work Order

**New Work Order**

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Site Name	T-0664
Requester	Terry Haughton
Asset Type	Dane QuickKart 4000
Verifier Tag Number	1854
Work Order Name	Lack of Power, Batt
Work Order Description	Lack of Power, Battery appears not be recharging
Due Date	02/01/2001
Service Provider	Western Electric
Technician	
<b>Save</b> <b>Cancel</b>	

**Active Call**

Site: T-0664 Requester: Terry Haughton

Description: Lack of power. Battery appears not be charging

Reason Type: Out of Service

Asset Type: Dane QuickKart 4000

Asset Number: 1854

Serial Number: 0059

Action Type: Create Work Order

Status: Open

**Save** **WO** **New**

Vertisee Enterprise Asset Management & Maintenance System

Fig. 4B



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Stores in Hennepin County Minnesota

WorkSpace GIS Mapping

Please click on the map to select a store. (The YELLOW points are sites which meet your criteria)

There are 10 stores located in the Hennepin County. Of which, 2 stores meet your criteria.

Qualified Sites

<input checked="" type="checkbox"/> T-0654	<input type="checkbox"/> Select
<input type="checkbox"/> T-0100	
<input type="checkbox"/> T-0664	

Verisae Enterprise Asset Management & Maintenance System

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Active Call

Site	<input checked="" type="checkbox"/>
Minnesota	<input type="checkbox"/>
Asset Type	<input type="checkbox"/>
Cart	<input type="checkbox"/>
Operand	<input type="checkbox"/>
Equals	<input type="checkbox"/>
Number of Assets	<input type="checkbox"/>
1	<input type="checkbox"/>
Affiliation	<input type="checkbox"/>
Greatland	<input type="checkbox"/>

Fig. 6

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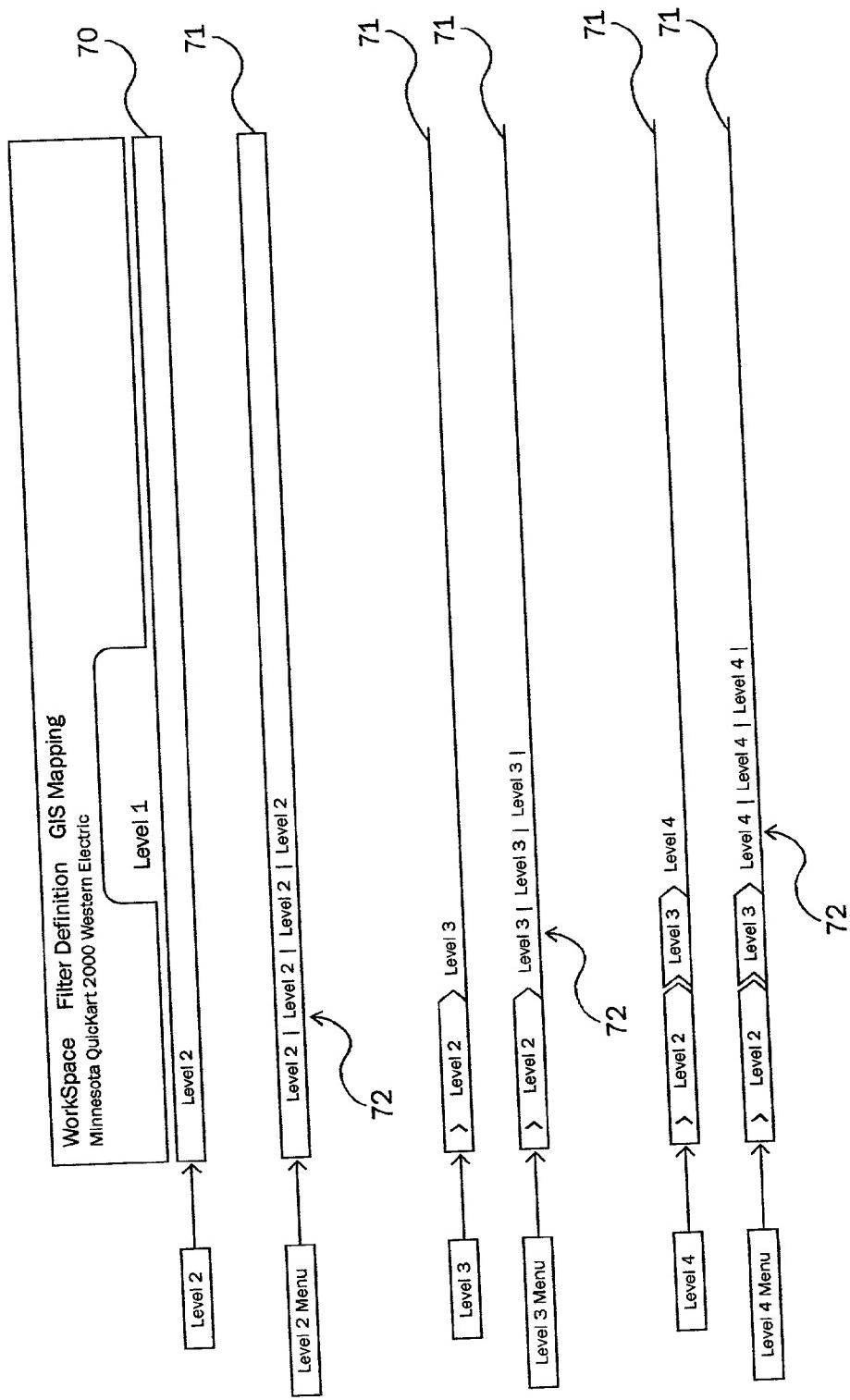


Fig. 7